

Terms of Service for Group Bookings at Samesun Hostels

Please read these terms and conditions carefully before making a group booking at Samesun Hostels. These terms apply to all group bookings made at our hostel. By making a group booking, you agree to comply with and be bound by the following terms of service:

- 1) Group Size and Composition:
 - a) A group booking refers to a reservation for 9 or more individuals staying at Samesun Hostels.
 - b) The group leader or designated representative must be at least 18 years old and is responsible for all members of the group.
 - c) The group leader must provide accurate and complete information regarding the group size and composition during the booking process.
 - d) Dorm rooms can only be booked in complete. If the group does not have enough persons to fill a dorm room, the remaining beds must be purchased.

- 2) Booking Confirmation and Payment:
 - a) A group booking request does not guarantee availability until confirmed by Samesun Hostels in writing or via email.
 - b) Full payment, as determined by Samesun Hostels, is required to secure the reservation.
 - c) Payments are due at the latest 4 weeks ahead of check-in date to secure the reservation. This is held as a deposit until check-in, then is transferred to a payment for the full stay.
 - d) Payments can be made by credit card, bank transfer, or other payment methods accepted by Samesun Hostels.
 - e) Samesun Hostels reserves the right to cancel or modify a group booking if payment is not received within the specified timeframe.

- 3) Cancellation and Refunds:
 - a) Group bookings are subject to specific cancellation and refund policies
 - b) Cancellation requests must be submitted in writing or via email by the group leader.
 - c) Refunds, if applicable, will be made according to the group cancellation policy and any applicable fees or deductions as determined by Samesun Hostels.

- 4) Group Cancellation Policy:
 - a) If cancelled within more than 4 weeks prior to arrival, 100% of the deposit will be refunded minus any transfer costs.
 - b) If cancelled between 2 to 4 weeks prior to arrival 50% of the deposit will be refunded minus any transfer costs.

- c) If cancelled less than 2 weeks prior to arrival, 0% of the deposit will be refunded.
- 5) Group Conduct and Responsibility:
- a) The group leader is responsible for ensuring that all members of the group comply with the rules and regulations of Samesun Hostels.
 - b) Any damages caused by the group members to the hostel's property or facilities will be the responsibility of the group leader, and costs for repairs or replacements will be charged accordingly.
 - c) Samesun Hostels reserves the right to terminate the group booking or refuse service to any group member who violates the rules or engages in disruptive behavior, without any refund or compensation.
- 6) Check-in and Check-out:
- a) A credit card of the group leader must be provided for use of any incidents occurred by any member of the group.
 - b) Check-in time is typically after 3pm on the day of arrival, and check-out time is before 11am on the day of departure.
 - c) All guests must have a government issued ID present on check-in.
 - d) A minimum of 1 week prior to arrival, a rooming list (provided by Samesun) must be filled in and sent to Samesun, this will facilitate a smooth check-in process. The following information will be required
 - i) First name, Last name, Sex, Nationality, Date of Birth, Identity Document Type, Identity Document Number, Identity Document Country, Identity Document Expiration.
 - ii) The group leader will also assign the rooms for each guest of their group.
 - e) Late check-out without prior approval may result in additional charges.
- 7) Liability:
- a) Samesun Hostels is not responsible for any loss, theft, or damage to personal belongings or valuables of the group members during their stay.
 - b) The group leader and members are responsible for their own safety and security within the hostel premises.
 - c) Samesun Hostels is not liable for any injuries, accidents, or losses that may occur to the group members during their stay, including activities organized or recommended by the hostel.
- 8) Modifications and Termination:

Samesun Hostels reserves the right to modify or terminate group bookings due to unforeseen circumstances or events beyond its control. In such cases, Samesun Hostels will provide reasonable alternatives or refunds as appropriate.

9) Governing Law:

These terms and conditions shall be governed by and construed in accordance with the laws of of the location of the hostel, and any disputes arising out of or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of the location of the hostel.

By making a group booking at Samesun Hostels, you acknowledge that you have read, understood, and agree to abide by the above terms of service.